

Incident type 4

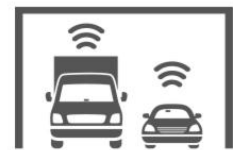


This type of incident is connected with the low account balance. It is typical for vehicles to use BelToll in the pre-pay mode.

This paying option DOES NOT imply the possibility of a negative balance. The balance of your OBU must always be positive and sufficient for passing a toll road segment.

To avoid the creation of an incident of Type 4, you should control the balance of the OBU and follow the OBU signals.

If the OBU account balance is nearly expired it will beep 2 times when a vehicle passes through the gantry. You should go to the nearest Customer Service Point and top-up your account.



2x 📡 = ⚠️
4x 📡 = ❌

When the OBU account has zero balance, it will beep 4 times when a vehicle passes through the gantry and when checking the OBU the visual signal will flash in red 4 times (for vehicles with maximum laden weight of over 3.5 tons). This means that you are banned from further movement on the toll road and should address to the nearest Customer Service Point.

However, the travelling along the toll road with the zero OBU balance will be treated as a violation of the legislation and the terms of the User Contract.